

WELCOME TO RITZVILLE
UTILITY CHARGES AND INFORMATION

THINGS TO KNOW

www.ritzville-wa.gov

1. Changes to an account, opening, closing or other changes, has to have a signature from the owner. Every opening & closing will be charged a **\$20.00** administrative fee (When you have service to a home even if it is empty there is a minimum water and sewer charge.) There will be a \$100 deposit required on your utility account unless the customer can provide written proof from another utility they have been current on their bills for a minimum of the past 12 months.
2. We bill from the 15th of the month to the 15th of the next month such as service dates of July 15 to August 15 is billed the last day of the month, August 31st. Payment is due by the 10th of the month, as in the example September 10. If payment is not received by the end of the 15th day of the month, a penalty will be added of 5% of the unpaid balance. If the bill has not been paid by the end of the working day of the 25th, delinquents will be reviewed and shut off on or after the 26th. Only after an account is paid in full (there is a **\$25.00 shut off fee added to account**) will the service be turned back on. Returned check charge is \$25.00
3. **If you open or close an account on the 1st of any month** that means you will receive a prorated billed for 1/2 a month of sewer and garbage. The water charge will be for the actual amount used in that 1/2 month. If this is "0" cubic feet the amount charged will be \$23.60 plus an administrative fee of \$20.00.
4. Water charges are "0" to "299" cubic feet is \$23.60 (minimum water charge) & "300" to "799" cubic feet is \$29.00, after that it is \$.90 cents for every "100" cubic feet.
5. Residential costs are **\$15.60** per totor. All totors are 90 gallons. The totors are rented from Wheatland Waste. They do not belong to a person or the City. Please do not deface (write, paint, or so on) them. If you need a dumpster, please call the City. All non commercial totors south of Broadway need to be placed next to the street during the winter months every year. This will be noted on your billing and in the newspaper. Garbage pick-up days are:

Monday	<u>commercial containers only</u>
Tuesday	North side of town
Thursday	Broadway to north side of 5th
Friday	South side of 5th and the rest of the south side of town

There are eight **FREE** dumpsters for grass, yard waste, and leaves. These are at:

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| a. the School Ag Shop on Division St | b. the end of W 10th Ave | c. Par Drive |
| d. across 9th Ave from the High School | e. the Funeral Home parking lot corner of Broadway Ave and Palouse St | |
| f. behind the City Shop off of Jefferson St. | g. West 2 nd Avenue & Lewis Street | |
6. If a totor is 150 pounds or more, the sanitation person can red tag the container. That means he will not pick it up until the weight has been reduced. Drivers are not obligated to remove anything outside the container. Please do not put these items in the container:

a. Rocks and dirt	b. Cement or concrete	c. Over abundance of magazines	d. Sheetrock or old plaster from walls
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7. Sewer Rates Residential **\$36.00**

8. If you have any problems with water, sewer, and or garbage, please call us at this office.

City Hall
216 E Main Avenue
Ritzville WA 99169 1417

8 am to 5 pm
Monday - Friday
659-1930voice-659-0253fax

Weekends &
Nights (only)
659-1313

If you need your water shut off for repairs call the office and we will send someone out. There is no charge for this service if done during the crews working hours (8:00 am to 5:00 pm).

9. Do **NOT** turn your water on and off at the meter, please call City Hall.

Avista 1-800-227-9187

Ritzville Drug Store 659-0250

Cable 1-800-572-0902

Hospital & Clinic 659-1200

CenturyTel 811 out of area 1-800-533-4171

Emergencies 911